

# Community Care Licensing Inspection Process Vision

December 2017





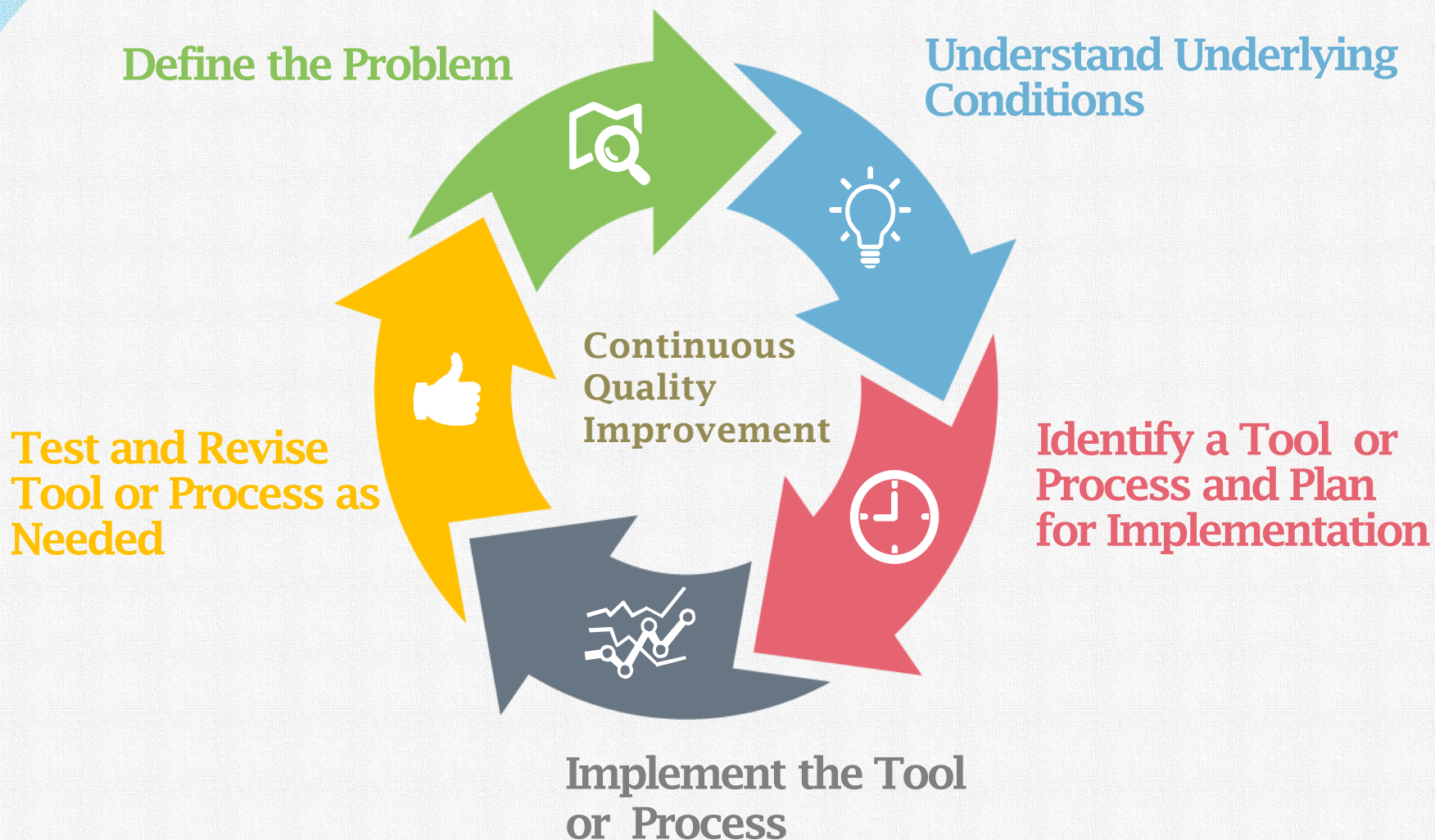
# Collaboration



Alone we can do so little; together we can do so much. —Helen Keller



# Quality Is More Than Checking a Box...







# One Size Does Not Fit All

A Universal Vision and Approach  
Respecting Unique Facility Types

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# Guiding Principles



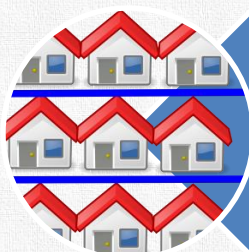
Protect the  
Individuals in Care



Be Collaborative  
and Transparent  
with Stakeholders



Maintain a  
Deliberate and  
Research Driven  
Process



Preserve  
Community  
Capacity



# Domains: Adult and Senior Care



# Inspection Tools

- ✓ Pre-Licensing
- ✓ Post Licensing
- ✓ Comprehensive
- ✓ Standard
- ✓ Specialty





# Implementation



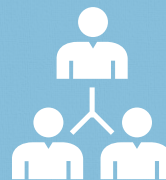
## Phase 1

- Develop and pilot Comprehensive Tools
- Develop and implement staff training
- Share facility self-assessment tools



## Phase 2

- Implement Comprehensive Tools
- Collect and analyze data
- Develop and pilot Standard Tools



## Phase 3

- Continue staff training
- Implement all tools
- Transition to ongoing CQI process



## Phase 4

- Collect and analyze data
- Update and refine tools

Stakeholder and Legislative Engagement Process



# Outcomes

## Greater Substantial Compliance







[Wendy.Tsan@dss.ca.gov](mailto:Wendy.Tsan@dss.ca.gov)